

Standard 11. Fees and Billing

Standard

Registered Dietitians ensure that fees and billing for **professional services** and/or products are fair, transparent, and in compliance with legislative and regulatory requirements.

Indicators

To demonstrate this standard, Registered Dietitians will:

- a) Be responsible and accountable for all billing under their registration number.
- b) Ensure that fees charged for professional services and/or products are fair, reasonable, and justifiable.
- c) Disclose fee schedules for all applicable professional services and/or products including accepted methods of payment, potential additional fees (e.g., cancellation fees, photocopying, mailing), and the process for fee dispute resolution, prior to provision of professional services.
- d) Maintain comprehensive records regarding the delivery of professional services and/or sale of products.

Practice Outcome

Clients can expect that the fee and billing practices of Registered Dietitians are fair and transparent.

Related Standards

- Client-Centred Services
- Conflict of Interest
- Consent
- Privacy and Confidentiality
- Professional Practice Obligations
- Record Keeping

Resources

- Dietitians of Canada. (2016). *Consulting Dietitians Fees, Expenses, & Income Guidelines*. Consulting Dietitians Network. Available at: <http://networks.dietitians.ca/main.aspx?o=8> - /home
- Dietitians of Canada. (2017). *Best Business Practice Characteristics for Dietitians Working in a Private Practice*. Consulting Dietitians Network. Available at: <http://networks.dietitians.ca/main.aspx?o=8> - /home
- Integrated Competencies for Dietetic Education and Practice v.3 Available at: <https://www.saskdietitians.org/wp-content/uploads/2024/02/Integrated-Competencies-For-Dietetic-Education-And-Practice-ICDEPV-3-August-4-2020.pdf>

Saskatchewan Resources

- Saskatchewan College of Dietitians. (2005). *Code of Ethics*. Available at: <https://www.saskdietitians.org/wp-content/uploads/2024/02/SCD-Code-of-Ethics-2005.pdf>
- Saskatchewan College of Dietitians. (2018). *Guidelines for Self-Employed Registered Dietitians in Saskatchewan*. Available at: <https://www.saskdietitians.org/scd-standards-for-safe-competent-ethical-conduct/>