Standard 4. Client-Centred Services

Standard

Registered Dietitians provide **professional services** that recognize and respect the unique needs, goals, values, and circumstances of **clients**.

Indicators

To demonstrate this standard, Registered Dietitians will:

- a) Acknowledge and respect the rights, dignity, and uniqueness of each client (e.g., ethnic/cultural background, religion, age, gender, social status, marital status, sexual orientation, political beliefs, physical/mental ability, corporate mission, and values).
- b) Collaborate with clients to identify and develop goals, plans, and interventions to meet their unique needs.
- c) Acknowledge and respect clients' rights to autonomy and decision making over their own health.
- d) Advocate on the client's behalf when required.

Practice Outcome

Clients can expect that their goals and values will be incorporated into the Registered Dietitian's delivery of client-centred services.

Related Standards

- Assessment and Interventions
- Collaborative Practice
- Communication
- Consent
- Professional Practice Obligations

Resources

- Health Sciences Education and Research Commons. (2017). Interprofessional Learning Pathway Competency Framework. Available at: http://hserc.ualberta.ca/Resources/CurricularResources/InterprofessionalLearningPathw.aspx
- Integrated Competencies for Dietetic Education and Practice v.3 Available at: https://www.saskdietitians.org/wp-content/uploads/2024/02/Integrated-Competencies-For-Dietetic-Education-And-Practice-ICDEPV-3-August-4-2020.pdf
- Truth and Reconciliation Commission of Canada. (2017). *Truth and Reconciliation Website*. Available at: http://www.trc.ca/websites/trcinstitution/index.php?p=3

Saskatchewan Resources

 Saskatchewan College of Dietitians. (2005). Code of Ethics. Available at: https://www.saskdietitians.org/wp-content/uploads/2024/02/SCD-Code-of-Ethics-2005.pdf