

Practice Standard

STANDARD 12

PRIVACY AND CONFIDENTIALITY



Saskatchewan
College of Dietitians

2018, Updated May 2026

Standard

Registered Dietitians uphold and protect clients' rights to privacy and confidentiality of information collected during the delivery of professional services by complying with applicable legislative and regulatory requirements.

Indicators

To demonstrate this standard, Registered Dietitians will:

- a) Ensure client consent is obtained prior to collecting or disclosing personal, organizational, and/or business information, unless duty to report obligations is required.
- b) Access and collect only the client information that is essential to carry out the delivery of safe, competent, ethical services.
- c) Use physical, technical, and administrative safeguards (e.g., locked filing cabinets, passwords) to protect paper-based, audio, video, electronic or other client information.
- d) Avoid conversations about clients and/or professional services provided that can be overheard and/or breach privacy and confidentiality.

Practice Outcome

Clients can expect Registered Dietitians to keep their information private and secure.

Related Standards

- Client-Centred Services
- Consent
- Professional Practice Obligations
- Record Keeping

Resources

College of Dietitians of Ontario. (2017). Unpacking Consent: Professional & Regulatory Obligations for Dietetic Practice. Available at: <https://www.collegeofdietitians.org/Resources/Document-Type/E-Learning-Modules/Consent-Learning-Modules.aspx>

Government of Canada. (2015). Personal Information Protection and Electronic Documents Act (PIPEDA) website. Available at: <https://www.priv.gc.ca/en/privacy-topics/privacy-laws-in-canada/the-personal-information-protection-and-electronic-documents-act-pipeda/>

Integrated Competencies for Dietetic Education and Practice v.3 (2020) Available [here](#).

Saskatchewan Resources

Government of Saskatchewan. (2016). The Health Information Protection Act. Available at: <http://www.publications.gov.sk.ca/freelaw/documents/english/Statutes/Statutes/H0-021.pdf>

Saskatchewan College of Dietitians. (2005). Saskatchewan College of Dietitians Code of Ethics for Registered Dietitians. Available at: <http://www.saskdietitians.org/wp-content/uploads/2015/11/Code-of-Ethics-SCD.pdf>

Saskatchewan College of Dietitians (2018). SCD Guideline on consent. Available at: <https://www.saskdietitians.org/SCD/standards-documents/>

Saskatchewan College of Dietitians (2018). SCD Guideline on documentation. Available at: <https://www.saskdietitians.org/SCD/standards-documents/>